



I T S o l u t i o n s

Software Solutions & Consultancy

Areas of Specialisation

Quality Management Software for the Food Manufacturing Industry

At Progrex we have gained experience in implementing quality management software, especially for food manufacturing companies. Our solutions are always tailored around your processes and can assist in:

- handling supplier non-conformances
- management of incidents, product rejects and on-hold stock
- implementing corrective and preventive actions for quality management
- helping with quality audits
- greatly improving ISO 9001 and BRC compliance process
- managing the HACCP process
- improving collaboration between teams in handling product issues
- assist with food safety controls
- assisting with management of staff training
- management of customer queries and complaints
- management of ingredients, allergens and product information

Workflow Management Applications

Designing solutions to processes and information handling. Some of the applications include:

- Document management, approval and review
- Customised electronic forms
- Helpdesk systems
- Sales Enquiries, Sales Promotions, Lead Tracking
- New Employee management systems for HR
- Employee training management systems
- Employee Holiday & Sickness systems
- Capital Expenditure system
- Marketing tools.

Customer Relationship Management Systems (CRM)

Keep track of customer information, correspondence, documents, meetings, and more. Easily view correspondence history and customer intelligence.

Contact:

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Software Benefits

- **Secure** – Using the latest technology for security. Manage user security using groups or roles and provide different access levels to your information.
- **Web Based** – Applications can be accessed from the browser. Does not require any other software installed on PCs. Users get a familiar look-and-feel and user experience. Systems can be available online or just restrict access to internal company network.
- **Scalable** – Start with a basic and affordable application. When the business grows, allow the application to grow with it and add functionality for the new business processes.
- **Integrated** – Systems can connect to your existing data. No need to duplicate data or start from scratch again.
- **Tailored** – Systems are designed for your business. The application is designed to fit and boost your business processes.

**CONTACT US FOR A FREE
NO OBLIGATION MEETING**